CELEBRATING 50 YEARS Grover M. Hermann Hospital

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1971-2021



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Emergency Department renovations & expansion completed

BY ISABEL BRAVERMAN

enovation work at the Grover M. Hermann Hospital's Emergency Department that began in 2019 has been completed in 2020, offering an expansion with new rooms and upgrades.

The Emergency Department is being dedicated to Dr. Paul Salzberg, who has a practice in Callicoon and works closely with the hospital. A small ribbon cutting and ceremony is being held later this month.

"Dr. Salzberg has served our community in Callicoon since 1983, and we couldn't think of a more fitting person to dedicate the Emergency Department to," said Garnet Health Medical Center - Catskills CEO Jonathan Schiller. "He has cared for thousands of patients in the community and at the hospital, and has committed his whole life to healthcare in western Sullivan County. In our view, it is recognition of the great service that he has provided."

Funding for the project was secured through multiple donors:

Dr. Paul Salzberg

The \$1.1 million project included the creation of several new rooms within the Emergency Department; a new heating, ventilation and air conditioning system, enhanced lighting and security systems, new flooring, and new medical equipment.

\$256,000 in New York State grants, \$250,000 from the Grover Hermann Foundation. \$200,000 from the Garnet Health Medical Center Catskills Foundation and \$50.000 from the Garnet Catskills Grover Hermann Auxiliary. The hospital paid for the balance of the renovations project through operating cash.

Additionally, the hospital re-

"...we couldn't think of a more fitting person to dedicate the Emergency Department to."

ceived another \$100,000 from the Grover Hermann Foundation for the main lobby renovations (currently underway and expected to be completed at the end of August) that covered the whole lobby renovation expense.



Reflecting on **50 YEARS**

Dear Readers,

Over the past 50 years, our hospital has seen many changes. We have had doctors, nurses, therapists, technicians and others experience the thrill of starting their healthcare careers in our hospital, and have seen some experience the culmination of successful careers and enter retirement as well.



Jonathan Schiller, CEO Garnet Health Medical Center - Catskills

Indeed, the practice of medicine has been constantly changing over the past 50 years: our technology, techniques, medications and therapeutics have advanced along with the entire field of medicine. We pride ourselves on keeping our organization at the leading edge of clinical practice, and invest in training and technology to help continue that advancement.

Yet... there is one key to our success that has not changed, and seems to grow stronger every year. That is the absolutely tremendous support we receive from our community.

As our leader, I am humbled by the tradition of community support that we receive at the Grover Hermann Hospital. This support, which is palpable in many personal conversations I've had with patients and others throughout the County, is a credit to so many that serve inside these walls.

Some of the best letters that I receive are from grateful patients who themselves, or perhaps their family members, have been treated and healed by our incredibly caring and skilled staff. They write not only of the clinical care, but also of how we cared for them as a person and went above and beyond to make their stay with us an exceptional experience.

There are so many people to thank, quite literally, thousands of community members. The support comes in many forms - some community members have volunteered on our Auxiliary, and thousands have donated their time and financial resources to help support our hospital. Community groups have held events from bake sales to barbecues to help support us and continue the mission of improving the health of our community by providing exceptional health care.

We work hard every day to care for our community and remain worthy of this continued support. If we are at all to be considered successful at healing our community, the credit for that belongs squarely in the hands of the caregivers that sacrifice for our patients, and for a generous community that sacrifices to support our caregivers.

> Sincerely, Jonathan Schiller, CEO Garnet Health Medical Center - Catskills

Local boy does well and makes



Grover M. Hermann

When Grover Martin Hermann was born on July 1, 1890, in Callicoon, no one could have foreseen the mark he would make on the world of industry. His phenomenal success and his prodigious philanthropy make him one of Sullivan County's most famous native sons.

BY KATHY WERNER

EARLY SUCCESS

rover's parents, Martin and Mary E. Hermann, had already welcomed a daughter, Lulu, in 1884, and twin sons, Edgar and Edwin, would complete the family in 1901.

In the 1900 census, Grover's father, Martin Hermann, listed his occupation as Lumber Manufacturer and owned his business. Young Grover no doubt saw his father's success and at an early age became an entrepreneur.

In March of 1909, Martin was elected treasurer of the Western Sullivan Telegraph and Telephone Company and his 19-yearold son, Grover, was elected secretary. At the same time, young Grover began one of his first ventures — selling The Brush Runabout Car in 1909. The April 1, 1909, Sullivan County Record of Jeffersonville noted that Grover came there to demonstrate his car.

Perhaps inspired by his son, Martin would expand his business interests to become a Buick dealer in 1912.

Widening Horizons

But Grover's ambitions quickly outgrew Sullivan County and by 1913, with a \$5,000 investment, Grover created the American Asphalt Paint Company. From that point on, Grover's success took off.

Moving to New York City, he married Hazel M. Hessinger of Callicoon in 1914. They would go on to have three children: Grover M. Hermann Jr. (1915-1945), Shirley Hermann (1918-?), and Robert Hermann (1922-1987). The 1920 census reported them living in the Bronx and listed Grover's occupation as manufacturer of roof paint.

This paint, with the brand name Valdura, was waterproof, making it perfect for use on buildings, bridges, and equipment.

Local sources noted that Grover's company was awarded the government contract to paint all the U.S. Army barracks east of the Mississippi, boosting his company's standing. Soon Valdura paint was being sold worldwide and Grover was the president of an extremely successful business.

By the time of the 1930 census, the family was living in the affluent Chicago suburb of Winnetka, Illinois in an impressive house at 82 Essex Road.

Valdura Paints the 1933 World's Fair

The American Asphalt Paint Company's success continued as they were commissioned to produce paint for the 1933 Chicago World's Fair. Following is an excerpt from a brochure published by the company:

"It may interest you to know a few of the interesting facts about this gigantic 'color and production' assignment given us by 'A Century of Progress.' It was the largest single paint contract of its type ever awarded. It was our responsibility not only to manufacture and supply these "VALDURA" paint products to match Mr. Urban's difficult palette, but also to apply the "color and protection" to over 10,500,000 square feet of surface. This required the services of as many as 350 skilled painters a day. The first undercoats of VALDURA ASPHALT ALU-MINUM PAINT were applied during the late months of 1932 to serve as protection for the surfaces through the severe, cold, icy, wet, winter months."

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CONTRIBUTED PHOTOS 82 Essex Road, Winnetka, IL. was the home of the Grover M. Hermann family circa 1930-1940

CONTINUED FROM PAGE 7

Mergers and Acquisitions

As the American Asphalt Paint Company grew, Grover Hermann added to his industrial empire, purchasing many related businesses. Among them were the Chi-Namel Company of Cleveland and the American Sealdrock Corporation of Chicago.

In 1940, American Asphalt Paint Company merged with the Marietta Paint and Color Company to become the American-Marietta Company. Grover Hermann was President and Director of this company, which soon joined the Fortune 500.

According to a March 11, 1964, article in 'The Tech', a publication of the Massachusetts Institute of Technology (MIT), "Mr. Hermann has been identified with several major US industrial enterprises throughout his career. A native of Callicoon, New York, he founded the American Asphalt Paint Company in 1913.

"In 1940 the company name was changed to the American-Marietta Company in recognition

CONTINUED ON PAGE 11



This brochure details Grover Hermann's involvement in the 1933 World's Fair. His company, American Asphalt, was commissioned to provide paint for the fair.



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CONTINUED FROM PAGE 9

of its Marietta Paint and Color Division in Ohio. A merger in 1961 with the Martin Company of Baltimore added the present Martin Aerospace Division to the company, changing its name to the present Martin Marietta Corporation. Under Mr. Hermann's direction, the company has diversified to achieve prominent positions in the manufacture of dye stuffs, printing inks, Portland cement, and chemical compounds. Mr. Hermann makes his home in Chicago."

Philanthropy and Retirement

Grover Hermann was at MIT because he had given \$1.5 million toward the construction of the Grover M. Hermann Hall. His contribution is noted there on a plaque that reads:

"Dedicated to Grover Martin Hermann, architect and builder of corporate enterprise, honored widely for his creative philanthropy, whose devotion to the advancement of education and professional management led him to make a generous gift for this building."

Grover Hermann's philanthropy benefitted untold numbers of people over the years, and Grover never forgot his roots. In fact, it seems he was very proud of his hometown, since in nearly every article about him, he is called "Grover Hermann of Callicoon, NY."

Among his generous gifts to Sullivan County were funding for the Grover M. Hermann Hospital in Callicoon, Hermann Hall at the Delaware Youth Center, the Hermann Library at SUNY Sullivan and, most recently, the Emergency Department and front entrance renovations last year.

He and his second wife Sarah T. Hermann created the Grover Hermann Foundation in 1957 and gave many millions of dollars to worthy causes. The Foundation closed in 2018 after giving a \$5 million dollar grant to the Heritage Foundation to establish the Grover M. Hermann Center for the Federal



The AMERICAN ASPHALT PAINT COMPANY, Chicago GOUER M. HEMINN, Product

This newspaper ad, with Grover M. Hermann's name, ran in many publications across the country.

Budget.

A press release from the Heritage Foundation states, "...Grover M. Hermann, was a successful businessman from Callicoon, New York, who lived from 1890 to 1979. He was a champion of free enterprise and philanthropist, and the founder of American Marietta Corp. (later merged into Martin Marietta Corp., now Lockheed Martin).

"The Grover Hermann Foundation is in the process of closing its operations following more than six decades of grants to organizations primarily in the fields of education, health, community, and public policy. It has always maintained a strong belief in the founding principles of the United States."

Grover Hermann's life is the classic American success story, with its roots in Callicoon. He believed, as is noted on the SUNY Sullivan Library website that "The future of our country is dependent upon an educated citizenry with integrity, convictions, and constructive ambition."

Callicoon Hospital was a true 'community' hospital and forerunner to Grover Hermann Division

BY FRED STABBERT III

ost residents of Callicoon can't remember the small Delaware River hamlet without a community hospital. That's because Callicoon has had a hospital since 1931, the year Dr. George R. Mills opened the Callicoon Hospital on the corner of Hospital and Seminary Rds.

"My dad, George Ross Mills, did his medical and pre-med training at Albany Medical Center," his son, Charles E. Mills recalled. "He then finished his residency at Binghamton General."

Luckily for Callicoon residents, Dr. Mills met Phyllis Landers while in Albany and the couple decided to marry.

Coincidentally, Phyllis happened to be from Sidney, New York and was friends with Florence, who married Valleau Curtis, who lived in Callicoon.

"That's how we [the Millses] got to Callicoon," Charlie said.

The year was 1929 and Callicoon was a thriving center of commerce, complete with a bank, railroad depot and passenger station, and plenty of Main Street businesses.

It didn't take Dr. Mills long to envision the next step – a local hospital.

So Dr. Mills approached the local banker in town, C.P Kautz, for financing.

"Mr. Kautz told my dad he would never make a go – but he would loan him the money to build the hospital anyway," Charlie laughed. "There weren't too many things Dr. George R. Mills

Mr. Kautz was wrong about, but thank God he was wrong on that."

The year was 1931 and Callicoon Hospital officially opened with 10 beds, a maternity room on the second floor and an operating room on the first floor.

"There were two nurses, Elsie VanIderstine and Olga Pethic," Charlie recalled. "There were two bedrooms on the third floor where the nurses resided during the early years."

Right from the beginning, the Callicoon Hospital was embraced by the community.

One family, the Schultzes, was the only family that Dr. Mills delivered every one, including the parents, Bill and Claire.

"And Bill and Claire had seven kids!" Charlie said.

"That was dad's most enjoyable part of life, seeing people grow up that he delivered," Charlie said.

The former Callicoon Hospital, now a boutique hotel, sits on the corner of Hospital and Seminary Rd. in Callicoon.

And while Dr. Mills never took any surgical training he was soon joined by Dr. Edmund Rumble, who was trained an orthopaedic surgeon.

"Dr. Rumble went in the Navy and served on a hospital ship in the Pacific," Charlie said. "He did mostly tonsils and adenoids."

Changing times

During the early part of 1965, Drs. Mills and Rumble held two meetings in the community in which they informed them that the proprietary hospital that they were operating could no longer be accredited by the state.

As luck would have it, shortly thereafter Mr. and Mrs. Grover M. Hermann attended a reception in their honor at the new [Delaware] Youth Center building which they had donated to the community.

During a conversation with Dr. Rumble and

Fred Starck, Mr. and Mrs. Hermann said he would like to help in the establishment of a new hospital in Callicoon.

The Hermanns pledged \$400,000 and Mrs. Charles P. Kautz pledged \$100,000, covering nearly half the projected cost of the new hospital.

Healthcare in Callicoon took another dramatic turn in 1966, when Dr. Mills suffered a severe heart attack on June 9 and passed away on December 19.

"I was lucky enough to be in the position to keep it open," Charlie mused.

A small committee was organized and soon they had raised \$25,000 in donations and the bank also gave Charlie a loan to fund the hospital.

"I got appointed as the administrator of the

CONTINUED ON NEXT PAGE

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hospital from Albany and we employed several doctors," Charlie remembered.

Dr. Edvard Hamre of Norway served the longest tenure at the Callicoon Hospital and other physicians included Dr. William Perkins of Honesdale, PA, Dr. Edward Miller, and Dr. Carl Heins.

The Callicoon Hospital operated for nearly five years under Charlie's administration



until Grover Hermann Hospital was built.

When the Callicoon Hospital was finally closed, every donor was given the option of a refund of their money or putting it toward the new hospital and every bill was paid.

New hospital on the way

While the Callicoon Hospital's days were truly numbered, the community worked diligently to raise money to offset the cost of the new hospital.

In February of 1969 the plans were formalized for the new hospital and bids went out.

The big blow struck the community when the bids were opened and the total reached \$1.65 million, nearly \$450,000 more than projected.

Mr. and Mrs. Hermann again came to the rescue, generously donating another \$100,000, making his donation \$500,000.

The board of Community General Hospital, which was now the lead agency of the new hospital, approved a mortgage not to ex-

ceed \$450,000 and the project was saved.

office, left, and house, at right, both face Route 97.

Dr. Mills'

Construction took a little over a year and on June 13, 1971, formal dedication ceremonies took place, with Irving Shapiro as Master of

In total, 200 community members donated to the construction of the new hospital, raising over \$250,000.

Ceremonies.

Mr. and Mrs. Hermann again answered the call for help in 1973, donating another \$20,000 for much-needed x-ray equipment.

The building committee consisted of Chairman Charlie Mills, Howard Stewart, Fred Starck, Sol Okun, Howard Deighton and Audley Dorrer, with Gordon Winarik as ex-officio member.

Their hard work and dedication to their community left a lasting legacy in the healthcare of western Sullivan County.



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STORY AND PHOTO BY JOSEPH ABRAHAM

When you walk into Grover M. Hermann Hospital (which is now also known as Garnet Health Medical Center-Catskills, Callicoon Campus) for rehabilitation services, don't be surprised if you see a familiar face. Many of the employees of the department are from our local area. The Callicoon Rehabilitation Services Department has seen tremendous growth in the past decade and a half.

Considering the combination of physical and occupational therapists with local ties and the support the hospital receives from the community, Director of Rehabilitation Services John Pawlowski says, "How can you go wrong? It's a successful recipe for a good physical therapy program when you have the right people in place. They're very good and very personable."

Currently the department offers physical and occupational therapy at three levels of care: Acute/inpatient - Patients are admitted to the hospital and seen at bedside; Subacute rehab therapy through the swing bed pro-

The friendly faces of the Rehabilitation Services Department, from left, Sue Rudy (PTA), Megan Wessman (DPT), Katie Schlagenhaft (PTA), Heidi Hesse (Rehab Patient Representative), Julia Blaskiewicz (DPT) and Megan Eggleton (DPT, PT Site Manager). Not pictured is Erica Boyd (OTR) and Anna Garn (OTR).



gram (usually short term, and the hospital can use a portion of beds from acute for subacute level care, allowing people to stay at the hospital instead of going to a nursing home); and finally there's outpatient services where people come and go to receive therapy (currently where the department sees their highest level of volume).

Back in 2007 the hospital only had one part-time physical therapist. Presently, they have seven employees in the department. That number consists of three physical therapists, two physical therapy assistants, and two occupational therapists.

Pawlowski said what the hospital found was that if people had to go to therapy two-to-three days a week, they wanted it to be within a 15-minute drive from their home. As the need for rehabilitation services became prevalent in the community, it made sense for the hospital to grow the rehab program.

During the pandemic, the department was able to create a safe environment for patients. Pawlowski reports that none of the department employees or patients contracted the virus at the hospital.

This was accomplished by following proper protocols (wearing masks and gloves), enhancing sanitation and being strategic with scheduling appointments, allotting more time to clean between patients.

Looking into the future, one area Pawlowski sees the potential for growth is in their Pediatric Program which was started 6-7 years ago in response to a need they saw in our community. The program offers early intervention services for 0 - 3 year old children through their facility, and they also have a preschool program where 4-5 year old children come to the hospital to receive services. Traditionally, pediatric therapy is delivered at the patient's home or the school that they attend.

However, the Callicoon pediatric therapy program is provided onsite at the Callicoon campus through a facility based provider designation.

Pawlowski said they are also looking to venture into the area of speech pathology another community need that was identified, and they are actively recruiting for a Speech Language Pathologist to join their team to provide both inpatient and outpatient services at the Callicoon campus.

"Having the locally provided therapy services in your neighborhood and community by well-trained therapists allows people to have a better recovery than having to travel to receive that care."

Callicoon Rehabilitation Timeline (2007 – present)

- 2007: Callicoon Hospital offered only outpatient and inpatient physical therapy services on a part time basis.
- 2009: The Callicoon PT department was relocated / expanded to the remodeled surgical suite to accommodate an increased patient census.
- 2009:Callicoon OT department launched in the previous physical therapy suite.
- 2009: Callicoon Swing Bed Program launched.
- 2012: CRMC was awarded the Heal Grant:
 - Embarked on the planning and construction of an expanded, new, state of the art physical therapy suite.
- 2013: PT remodeling construction complete. The new physical therapy suite provided:
 - 60% increase in our physical space.
 - New state of the art rehabilitation equipment.
 - Open layout with new large windows overlooking the Delaware River Valley
 - Ideal healing environment for patients recovering from injury or illness.
- 2014: Pediatric Program Launched in response to an identified need for pediatric therapy services for underserved children living in the western part of Sullivan County.
- 2015: Awarded a Facility Based Early Intervention (0- 3 YO) NYS Contract
- 2018: Awarded a Facility Based Preschool (4 – 5 YO) Sullivan County Contract
- 2021: Launched a specialized Parkinson's therapy program (LSVT BIG)
- Present: Staffed with 5 PTs / PTAs and 2 OTs.
- Future: Recruit an onboard Speech Language Pathologist for Callicoon.

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FRED STABBERT III I DEMOCRAT Grover Hermann campus has won awards for excellent emergency carel

Hospital nationally recognized with two excellence awards

BY ISABEL BRAVERMAN

Garnet Health Medical Center - Catskills Grover M. Hermann Hospital has received Press Ganey's Guardian of Excellence Award for Patient Experience in its Emergency Department for the third consecutive year, and the Pinnacle of Excellence Award for Patient Experience in its Emergency Department this year.

The Guardian of Excellence Award is a nationally recognized honor bestowed upon top-performing healthcare organizations that consistently sustain performance in the top five percent of all Press Ganey clients for each reporting period over the course of the assessment year.

Garnet Health Medical Center - Catskills Grover M. Hermann Hospital received Press Ganey's Guardian of Excellence Award in 2018 and 2019, establishing a respected reputation for delivering excellent care in its Emergency Department.

For the first time ever, Garnet Health Medical Center - Catskills Grover M. Hermann Hospital received Press Ganey's Pinnacle of Excellence Award for patient experience in its Emergency Department.

M Catski The CRMC Family would like to extend a sincere

EMS, Fire and Police agencies. Your support has been invaluable to our success

to our

Community and all the

The award recognizes top-performing clients from healthcare organizations nationwide on the basis of extraordinary achievement and consistently high levels of excellence for at least three years in patient experience.

"All of the credit for that fantastic work goes to the staff in our Grover M. Hermann campus, who work hard every day to take care of our community," said Garnet Health Medical Center - Catskills CEO Jonathan Schiller. "It's that tight-knit staff who have worked together for so many years that help create a really special culture inside the hospital of caring and quality."

Press Ganey was founded more than 30 years ago and works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care.

No ordinary auxiliary

Celebrating 50 years of the Grover M. Hermann Hospital Auxiliary

BY CAROL MONTANA

n auxiliary, by definition, is: "a group of volunteers giving supplementary support to an organization or institution." As you listen to Barbara Donatelli, President of the Grover M. Hermann Hospital Auxiliary, you'll realize just how necessary this "supplementary support" really is.

How it all started

On August 19, 1971, a group of 26 women gathered to discuss the formation of an auxiliary for the newly opened Grover M. Hermann Hospital in Callicoon. Two committees were formed – one to present a slate of officers, the other to write by-laws. The first officers were: President Mary White, 1st Vice-President Helen Rieger, 2nd Vice-President Carol Roos, 3rd Vice President Evelyn Traynor, Recording Secretary Helen Intemann, Corresponding Secretary Helene Crossman, Treasurer Annette Minckler and Historian Nellie Persbacker.

Sixty-six members attended the organizational meeting on September 30, 1971.

Donatelli explained that "the community members were so pleased to have a hospital nearby that they wanted to do whatever they could to help it succeed."

Up until that time, available medical resources were either Wayne Memorial Hospital in Honesdale, PA or Community General Hospital in Harris (as it was called back in 1971.

The Grover M. Hermann Hospital is designated by the New York State Health Department as a Rural Critical Access Hospital – a hospital in a rural area that provides emergency service to either treat a problem or stabilize the patient, and move them to a larger hospital for services. There are only 1400 Critical Access Hospitals in the entire country. Such designation means the hospital can never be closed.

Today's auxiliary

Flash forward to today and you will find the hospital is now part of Garnet Health Medical Center – Catskills, and the Auxiliary has accomplished everything it set out to do and more as it celebrates 50 years of service.

According to Donatelli, the group's goals are to "promote hospital and community relations. ... The Auxiliary presents the community's and patients' needs to the hospital administration. And with the administration's direction, we take whatever steps are needed to accomplish satisfying those needs. ... We also try to enhance patient care by purchasing equipment and items that may directly or indirectly affect their care."

Equipment purchases and donations

Some of the Auxiliary's purchases include: a portable Doppler, an upper body arm bike, a knee walker, a three-door refrigerator for the Food Service Department, emergency room pediatric cart and chairs, the gazebo and patio for patients and visitors, early intervention equipment and supplies, chairs for the podiatry department, and emergency room system upgrades. Another purchase was sound proofing in the physical therapy room and a tv, so the therapists could show the patients short videos about their training and goals.

In addition, the Auxiliary has assisted in the purchase of digital mammography equip-



Above: Justine Day had fun doing the face painting at the Health & Children's Fair, while Doris Sharp stood guard at the baked goods table.

At right: The Tricky Tray table was the domain of Judy Yavarkovsky.



ment, as well as the Dexa and Cat scan machines, the installation of the helipad, and a shower that can accommodate a wheelchair. On top of all that, the organization has donated \$50,000 for emergency room expansion.

Communication is key to finding out what the hospital's needs are, so Donatelli makes sure she stops at the nurses' station when she visits, and they let her know what's needed. And some of the nurses are Auxiliary members.

Fundraising initiatives

Funds are raised in several different ways. Membership in the Auxiliary is a modest \$10 per person annually. In addition, the group holds a Health & Children's Fair with a chicken barbecue, a raffle, and a donation jar program. There's also a sticker program, in which letters are sent to area businesses, and donations are acknow- ledged with a letter to be used for tax purposes, and stickers to be displayed on a front door or window "to show members of the community they are a community-minded business."

The Auxiliary also conducts a "Bakeless Bake Sale" during the winter months. Donatelli explained that "In February, when there is no one to sell to and no one really feels like shopping and doing all that baking, we decide how much it might have cost us to do all that baking and just send in the money. In the dead of winter, it works for us!"

Unfortunately, Donatelli also related that

COVID-19 has hampered the Auxiliary's fundraising efforts.

There was "No health fair, no selling raffle tickets and people mostly used credit cards during COVID, which affected the donationjar program. We also felt compassion for

Current officers of the
Grover M. Hermann
Hospital Auxiliary
President – Barbara
Donatelli
Vice President – Joni
Johannes (former Head
Nurse)
Secretary – Megan Heaphy
(current Head Nurse)
Treasurer – Larry Richard-
son
Corresponding Secretary –
Tess McBeath

all our local business and didn't want to burden them with our sticker program."

Membership efforts

The Auxiliary still has its devoted members who number just under 50. Donatelli knows it's "an aging organization. Many of our members have been in the organization for years. We really need some young energy."

As anyone who steers a community association knows, recruitment is always an issue. "Young families have children, who are involved in school and sports, and everyone is so busy, and some older people don't feel safe driving," Donatelli clarified. "So, you're trying to grab this middle-age bracket."

The Auxiliary leaves its trifold recruitment piece in places where it can be seen, they add their meetings to newspaper calendars, and they talk to friends and others who are new to the area.

Any adult can join, and the group also accepts help from high school students and from the Delaware Valley Job Corp Center for their fairs, either by setting up tables or helping with games and other activities.

Donatelli would like to show new members what the organization has accomplished and how, "so they can learn from us before the

How to join or support the Auxiliary – a 501(c)3 non-profit Call or write to Barbara Donatelli - 570-224-6173 P.O. Box 66, Callicoon, NY 12723 Call the Grover M. Hermann Hospital - 845-887-5530 torch is passed."

Future plans

Pushing through the turmoil of the pandemic, the members of the Auxiliary will "continue





Preparing meals for the chicken barbecue were, from left, Ruth Swendsen, MaryAnn Eldridge, Rich Pfieffer, Eleanor G. Kassel, Joni Johannes. In the background is Victoria Greffrath.

to brainstorm among our members and try to recognize the needs of our community, and inform the hospital administration of our thoughts," said Donatelli. "We will continue to do all we can to keep this hospital the great critical access hospital it is and to help it grow in services with our support.

"We are so proud of Grover M. Hermann Hospital. In our trifold we list the awards the hospital has received in recent years."

Those accolades include being named as one of the "Top 20 Critical Access Hospital for Patient Satisfaction" in 2013, 2016, 2019 and 2020; one of the "Top 20 Critical Access Hospital for Quality" in 2017, 2018 and 2019; and receiving the "2020 Press Ganey Pinnacle of Excellence" award. And of all the surveys the hospital sends out to previous patients, more than 95% of those returned are positive.

"The Auxiliary is very important to this community, which has supported us through the years," declared Donatelli. "... I am extremely proud to be a member and very conscious of the importance of this organization that I do my very best in the leadership posi-

> tion I presently hold. ... We hope members of our community will find this to be a worthwhile organization and want to join."

Repeating a four-year tradition, Peggy Richardson (left) and Barbara Donatelli, along with Larry Richardson decorated the hospital's front fence with pink ribbons and bows to remind the community of Breast Cancer Awareness Month.

List of services provided at Grover Hermann Hospital

SOME OF THE SERVICES PROVIDED AT GROVER M. HERMANN HOSPITAL INCLUDE:

- 24-hour on-site staffed Emergency Room coverage, with prompt patient examination and treatment
- Medical inpatient hospitalization services
- Bridge to Home short-term nursing home
- Outpatient rehabilitation services, including physical therapy, pediatric early intervention, and occupational therapy services
- Outpatient radiology services including CT scanner
- Digital mamography
- Outpatient laboratory services
- Inpatient physical rehabilitation
- Inpatient med surg unit
- Subacute rehab
- Skilled nursing services
- Outpatient infusions by appointment
- TeleBurn Services
- EKG testing
- Case management
- Cardiac monitoring
- Denistry
- Diabetes services
- Diagnostic imaging
 - X-ray
 - CT scan
 - Mammography
- Emergency Services
- Family and General Medicine Clinic
- Laboratory servcies
- Nutritional services
- Occupational Therapy
- Pain management
- Pastoral care
- Pharmaceutical services
- Physical therapy
- Podiatry
- Rehabilitative nursing
- Teleneurology

For more info about the hospital and additional services offered, visit https://www.garnethealth.org/locations/garnet-health-medic al-center-catskills-callicoon-campus.

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