



A special supplement to the Hot Springs Village Voice

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2023 MAN OF THE YEAR

Ike
Eisenhauer



VOTED

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SECRETARY,

WENDY GIBBONSKAPELLA

**MAN OF THE YEAR,
STEVEN MURRAY**

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2023 Readers' Choice

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Auto & Vehicle

Auto Body Repair Shop

- ★ Denny's Paint & Body Shop
- Golden's Paint & Body Shop
- Venom Motorsports

Auto Salesperson

- ★ Lori Beecher - McCann's Auto Mart
- Mike Standifer - Riser Ford
- David Slate - Riser Dodge Jeep Ram Fiat

Auto Service Garage

- ★ Jensen's Tire & Service
- Terry's Auto & Customs
- Alban Automotive

Boat/Marine Dealer

- ★ Ken's Marine Sales & Service
- McCann's Auto Mart
- Futrell Marine Island Marina

New Vehicle Dealer

- ★ Everett Buick GMC
- Allen Tillery Chevrolet
- Buick GMC
- Riser Chrysler Dodge
- Jeep Ram Fiat

Tire Center

- ★ **Jensen's Tire & Service**
Alban Automotive
Krazy Tread Tire Co.

Used Vehicle Dealer

- ★ **McCann's Auto Mart**
Everett Chevrolet
Allen Tillery Auto

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2023 Furniture Restoration TOP 3 Winner

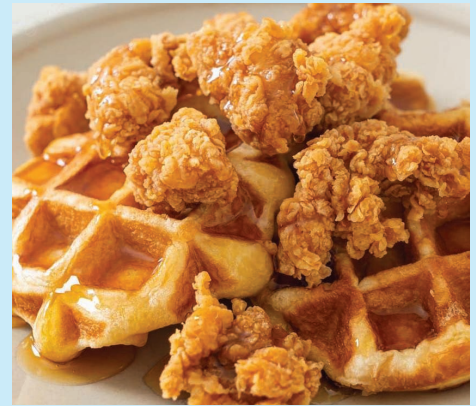


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Jensen's Tire & Service located on Hwy 7. (Photo courtesy of Scott Jensen)

Jensen's Tire & Service nominated for Readers' Choice recognition

By JEFF MEEK
Voice correspondent

Jensen's Tire & Service has been nominated in 2 categories for Readers' Choice recognition - Auto Service Garage and Tire Center. Owner Scott Jensen first learned about the world of tires while still in high school in Des Moines, Iowa. There he worked summers for Firestone and for Goodyear.

"In 1983 I started working for Pennzoil and moved from Des Moines to Chicago. I was there 5 years and then went to San Antonio, Texas as a district manager promoting quick lubes," said Jensen.

In 1992 he was offered a transfer to Little Rock, but he had his sights set on Hot Springs Village. His parents had retired and with their neighbors came to see the Village. The neighbors bought then and there, but his parents came later. Knowing there was a good chance his parents would settle in HSV, he also wanted to be there. So, he asked for and obtained permission from

Pennzoil to change his business location from Little Rock to HSV. His work took him to various locations like Tyler, Texas, Fort Smith, and Little Rock in Arkansas.

A few years later Jensen, tired of all the traveling, talked to the owner of the Top of the Shell station on Hwy 7 and eventually rented there for approximately 6 years. Jensen also purchased land to build a car wash which opened in Spring of 2006, and he rented a warehouse across from Wal-Mart for his tire service. Then everything came together in the current location in 2008.

They service oil changes, brakes, climate control systems, belts, hoses, engine diagnostics, differential repair, axle and CV joint repair, wheel alignments and more.

Jensen's Tire & Service is located at 3941 North Highway 7. Contact them at 501-620-4848 or by email at jensentirehsv.com.

Congratulations to Jensen's Tire & Service for being a Readers' Choice nominee.

Beauty & Health

Barber Shop

- ★ Fountain Lake Barber Shop
Back N Style
Kendall's Barber Shop

CBD Retailer

- ★ Your CBD Store | Sunmed
Hot Springs Village
Hot Springs Hemp Company

Chiropractor

- ★ Dr. Kurt Larsen -
Larsen Chiropractic
Dr. Matt Huneycutt -
Back 2 Health Chiropractic
Dr. Don Dailey -
Daily Chiropractic Clinic

Day Spa

- ★ The Skin Bar
HSV Day Spa
TLC Massage Therapy

Dental Hygienist

- ★ Lisa Kuykendall -
Plaza Carmona Dental
Lori Baker - Village
Dental Group
Kay Howard Hall - Lefler
Dental

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Voice
READERS
CHOICE

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MARINE

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Beauty & Health

Dentist

- ★ **Dr. Kristi Gipe Golden - Plaza Carmona Dental**
Dr. Michael Wainscott,
Wainscott Dentistry
Dr. Larry Powell - Village Dental Group

Eye Care

- ★ **Eyecare Specialties**
Holt Eye Clinic
Simmons Eye Care

Hair Salon

- ★ **Back N Style**
Head to Toe Styling Salon
Mia's Salon & Spa

Heart Care

- ★ **Arkansas Heart Hospital**
CHI St. Vincent Heart Clinic
Arkansas - Hot Springs
Dr. Jeffrey G. Tauth -
Hot Springs Heart & Vascular

Home Health

- ★ **Village Home Care**
Good Samaritan
Services at Home
Right at Home

Hospital

- ★ **CHI St. Vincent Hot Springs**
Arkansas Surgical Hospital
National Park Medical Center

Massage Therapy

- ★ **Massage by Michelle - HSV**
Marilyn Carey, The Skin Bar
Christian Bearden, TLC
Massage Therapy

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Overall Best Insurance Agent



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On-Site Owner Operator*



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Beauty & Health

Nail Salon

- ★ Village Nails & Spa
- Grand Nails & Spa
- HSV Day Spa

Orthotics & Prosthetics

- ★ Dr. Michael Hubbard - Orthopedic Center of Hot Springs
- Dr. Kurt Larsen - Larsen Chiropractic
- CHI St. Vincent Orthopedics Clinic - Hot Springs

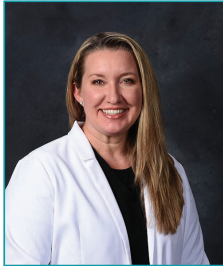
Personal Trainer

- ★ Kristen Graves - ToMorrow's Therapy
- Amy Jacobsen - Village Golf & Physical Therapy
- Misty Parrish - Rock Steady Boxing

Pharmacist

- ★ Lori Saveall - East Gate Pharmacy
- Michael Butler - Village HealthMart
- Kristen Shamlin - West Gate Pharmacy

All that is good begins with a *Smile*



Thank You!
It is an honor to be voted
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Dr. Kristi Gipe Golden
& Lisa Kuykendall, RDH

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Angie Morrow **Best Physical Therapist**

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East Gate | 24711 Highway 5 | 501-922-9933



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massagebymichellehsv@gmail.com

Pharmacy

- ★ **East Gate Pharmacy**
Walmart Supercenter HSV
Village Health Mart
Pharmacy and
Compounding Center

Physical Therapist

- ★ **Angie Morrow -**
ToTomorrow's Therapy
Randy Young - Village Golf
& Physical Therapy
Stacy Green - Harris &
Renshaw Physical Therapy

Physical Therapy

- ★ **ToTomorrow's Therapy**
Village Golf & Physical
Therapy
Harris & Renshaw Physical
Therapy

Physician

- ★ **Zack Geiling, APRN -**
Healthy Connections HSV
Dr. Kristi Sutton -
CHI St. Vincent
Dr. Seth Barnes -
CHI St. Vincent



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Thank you for also naming us one of the
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- ★ Village Golf & Physical Therapy
Good Samaritan Society HSV
CHI St. Vincent Hot Springs
Rehabilitation Hospital

Retirement Facility

- ★ Mt. Carmel Community at The Village
Good Samaritan Society HSV
West Shores Senior Living

Skin Care

- ★ The Dermatology Clinic
The Skin Bar
HSV Day Spa



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Plaza Carmona Dental Associates help ensure bright smiles and great oral health

BY ROBIN RABORN BURNS
Voice correspondent

Patients value Plaza Carmona Dental Associates because every member of the team strives to make each patient feel like they are their top priority. They work with patients to develop an individualized plan for dental care. This team of professionals is dedicated to providing patients with the personalized, quality dental care they deserve.

Part of their commitment to serving patients includes providing every patient with relevant information that helps them to make informed decisions about their oral health care needs. Recently, the team welcomed another committed dental care professional to their team. Dr. Camryn Ruggeri Bryant, a Hot Springs Village native who grew up on Diamante Golf Course, while attending Fountain Lake Schools, joined the Plaza Carmona Dental Associates team that consists of Dr. Kristi Gipe Golden, Lisa Kuykendall, Registered Dental Hygienist; Mollie Reynolds, Registered Dental Hygienist; Dena Lambert, Registered Dental Assistant; Katherine (Kathy) Orrell, Registered Dental Assistant; Kerri Stiles, Patient Concierge and Tanya Allen,



Dr. Kristi Gipe Golden. (Photo courtesy Plaza Carmona Dental)

Practice Administrator.

Plaza Carmona Dental Associates provides a comprehensive list of general, restorative, and cosmetic services to meet the needs of every family member. They strive to assist each patient in achieving and maintaining long-term dental health and a smile that makes them feel confident... Some of the services they provide include:

- Cleanings & Exams
- Dental Implants
- Porcelain Veneers
- Root Canal Treatment
- Dentures & Partial Teeth Whitening
- Tooth-Colored Fillings
- Porcelain Crowns
- Dental Emergencies

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Entertainment & Leisure

Activity/Fun for Kids

- ★ Mid-America Science Museum
 Cedar Mountain Boys & Girls Club
 Ron Coleman Mining

Charity Event

- ★ Village Walk for Cancer Research
 HSV Evening Lions
 Hamburger Day
 Cedar Mountain Boys & Girls Club Gala

Entertainer

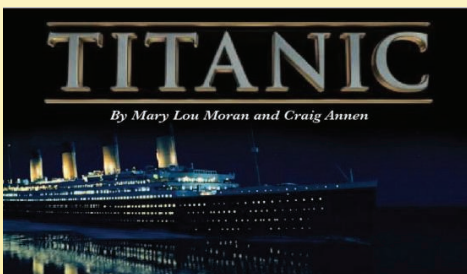
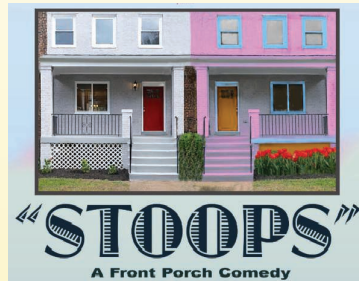
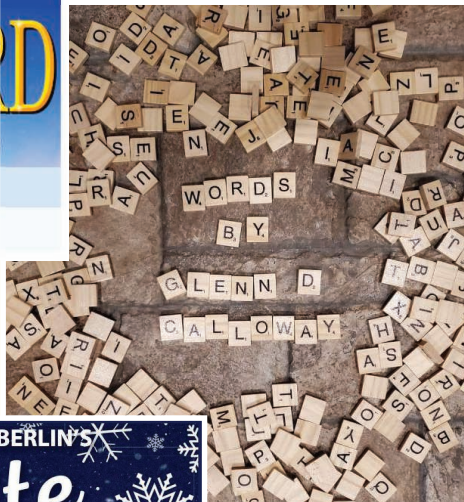
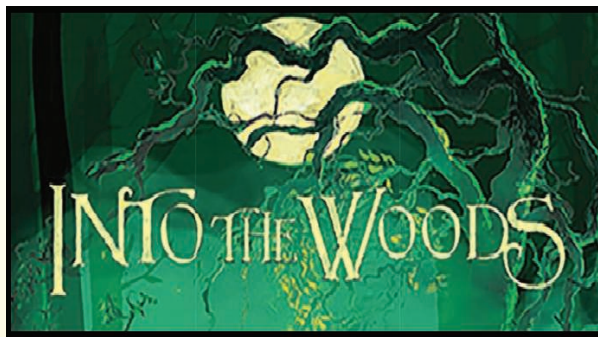
- ★ Crazy Dave
 B.O.F. (Band of Friends)
 Feelin Groovy

Festival/Special Event

- ★ HSV Entertainment Night
 Cedar Mountain Boys & Girls Club Car Show
 HSV Stars & Stripes Celebration

Hotel/Resort

- ★ Oaklawn Racing Casino Resort
 Arlington Resort Hotel & Spa
 North Shores Resort and Marina



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Entertainment & Leisure

Live Music

- ★ **Livin' the Dream**
 B.O.F. (Band of Friends)
 Feelin Groovy

Performance Organization

- ★ **HSV Players**
 Village Concert Association
 Feelin Groovy

Travel Agency

- ★ **Cruise Planners of HSV**
 Compass Rose Travel HSV
 U-Win Travel

Travel Agent

- ★ **Patrick Cunningham -
 Cruise Planners**
 Pat McPheters - Vacation Valet
 Dana Connally - Vacation Valet

Vacation Rentals

- ★ **RE/MAX of HSV Vacation
 Homes**
 Taylor Realty Group Nightly
 Rentals
 Los Lagos At Hot Springs
 Village



Welcome to Ron Coleman Crystals gallery. (Sandy Johansen photos)

Ron Coleman Mining - up close and personal with beautiful Arkansas crystals

By **SANDY JOHANSEN**
Staff writer

Ron Coleman Mining, Jessieville, Arkansas, has been family owned and operated for over 30 years. There are many amenities available at the site including mine tours, digging crystals, zip-lining, gift shop and an on-site campground.

CRYSTAL DIGGING

Digging hours are seasonal and currently are 8 a.m. to 5:30 p.m. The Coleman mine is considered the best in the state and no reservations are necessary unless you will be bringing a large group and you are free to call 501-984-5396 for details.

Prices:

| | |
|---------------------------------|------|
| Adults (16 years old and older) | \$25 |
| Children (7 - 15 years old) | \$5 |
| Kids 6 and Under | FREE |

Seniors (55 years old and older) \$20

*All persons in a school, scout and church group pay a fee.

For digging, you are free to bring your own tools or purchase ones in the gift shop. Your digging fee and instructions begin in the gift shop. Staff directs you to complete a waiver, and receive a bracelet and a bag to carry your crystals. You can keep everything you find at no additional charge. The Gift Shop Staff will give tips on what to look for.



Ron Coleman quartz mine is immense and ready for guided tours.

ZIP LINING

Zip lining is not only fun, but Coleman's is the only place in the world allowing zip lining over an active quartz mine. It soars 100 feet above ground having a length of 1/4 mile. Your safety is most important and it is recommended wearing closed toe shoes and hair-tie if your hair is past your shoulder.

Coleman Zip Line has automatic brake and safety catches.

Minimum weight is 45 pounds and maximum is 250.

Prices:

| | |
|----------------------|------|
| One Zip Trip | \$30 |
| Unlimited Zips Adult | \$55 |
| Unlimited Zips Child | \$45 |

MINE TOURS

Current tour times: 9:00, 10:00, and 11:00 a.m. and 12 noon, 1:30, 2:30 and, 3:30 p.m.

This tour begins at the Gallery with a staff member presenting all the information on the mine history and specimens found. Passengers are transported in an old army transport truck and shown crystal veins. Sometimes visitors will actually get to view miners digging.

| | |
|------------------------------|---------|
| Crystal Mine Tour Only Price | |
| Adults | \$15.00 |

| | |
|------------------|---------|
| Kids (7-15) | \$10.00 |
| Kids (6 & Under) | FREE |

There is a fee for all persons in a school, scout, church, mineral group.

Crystal Mine Tour & Crystal Digging Package Price

| | |
|------------------|---------|
| Adults | \$35.00 |
| Kids (7-15) | \$12.50 |
| Kids (6 & Under) | FREE |

*There is a fee for all persons in a group.

RV PARK AND CAMPGROUND

The Crystal Ridge park has 24 campsites that have electricity and water hook-ups. There is a bathhouse that is locked for security but an alarm code is given to each campsite on arrival. Picnic tables are many in the campsite. There is a two-night minimum and prepayment is required.

No refund within 14 days of reserved date. Reservations must be made online at: <https://www.crystalridgervpark.com> or by calling the Camp Host at 501-209-9933.

Tent camping is available in designated areas. Car camping is not allowed. There are also some tiny cabin rentals.

Feel free to contact Ron Coleman Mining at: 800-291-4484 or Info@RonColemanMining.com



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Robbie Davis
Hot Springs Village
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Thank You for Voting Us #1!

*"One person caring about another
represents life's greatest value."
- John Rohn*



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Finance & Real Estate

Accountant/CPA

- ★ **Clair Tryon, Tryon CPA**
Amanda Kennedy,
Kennedy & Co.
David Cleveland - Cleveland
Accounting & Consulting

Attorney

- ★ **Sherrill Nicolosi - The Village Lawyer**
Justin Elrod - The Elrod Firm
Bethany Pike - The Elrod Firm

Bank

- ★ **Relyance Bank**
Arvest Bank
Regions Bank

Bank Teller

- ★ **Steve Mock - Arvest Bank**
Alejandro Romero,
Relyance Bank
Brandee Mounts - US Bank

Credit Union

- ★ **Diamond Lakes Federal Credit Union | Hot Springs**
Arkansas Federal Credit Union
Telcoe Federal Credit Union

Financial Advisor

- ★ **Robbie Davis - Benjamin F. Edwards**
Joe Marriott - mForce/Marriott
Wealth Advisors, Inc.
Canyon Geisleman - Raymond James



Thank You

FOR VOTING



YOUR REHABILITATION FACILITY CHAMPIONS!



VOTED TOP 3 BEST PHYSICAL THERAPY!



Voted Top 3 Winner:
Best Personal Trainer

Amy Jacobsen

Voted Top 3 Winner:
Best Physical Therapist

Randy Young



Village Golf & Physical Therapy
100 Calella Rd, Suite A or 100 Este Way, Suite 3
Hot Springs Village
501-984-2453 | spacitytherapy.com

Finance & Real Estate

Insurance Agency

★ Ike Eisenhauer - State Farm Insurance

Doug Bronsink Shelter Insurance
Golden Insurance Agency, Inc.

Insurance Agent

★ Doug Bronsink
Ike Eisenhauer
Tyron Golden

Investment Firm

★ mForce/Marriott Wealth Advisors, Inc.

Benjamin F. Edwards
Edward Jones on DeSoto

Loan Officer

★ Jennifer Milroy -
Relyance Bank

Tonya Blackwell - US Bank
Brooke French - Arvest Bank



We're honored to be voted your #1 church!
And congratulations to Kathy Bracke, our Admin. Asst.,
for being voted #1 secretary!

Christ United
of the Hills Methodist
Church

Bring In, Build Up, Reach Out

700 Balearic Road
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501-922-4503
www.cohumc.com

Rev. Siegfried Johnson
Sr. Pastor

Sunday Traditional Worship Services:
8:40 a.m. & 10:10 a.m.

THE GATHERING
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Sunday 10:10 a.m.

Midweek Manna | Devotion & Communion
Wednesday 5:00 p.m.



Finance & Real Estate

Mortgage Company

- ★ Arvest Bank
- Relyance Bank
- Regions Bank

Real Estate Agency

- ★ RE/MAX of HSV
- Taylor Realty Group HSV
- Trademark HSV Real Estate

Real Estate Agent

- ★ Sarah Barnett - Taylor Realty Group
- Susie Burns - ReMax of HSV
- Jane Hollansworth - ReMax of HSV

Title Company

- ★ Advantage Title & Escrow
- Hot Springs Title Company
- Realty Title

*We are very pleased to be voted the BEST
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John Hollansworth to be honored with Community Service Award



John stands beside a German-built Amphicar. (Jeff Meek photo)

By LEWIS DELAVAN
Staff writer

Reflecting on his life a few months ago, John Hollansworth Sr. saw many blessings. “I’ve got great kids, a great wife, a super church – Village Bible Church. I have great memories.”

John’s faith in his Savior was evidenced daily.

Whether talking about his family or friends, his church or faith in Jesus Christ, or racing or restoring cars, piloting his amphibious car or helping resolve issues, John loved to share reflections on life. Racing wasn’t always a drive in the park – John suffered severe burns after a Colorado mishap.

He made a mark wherever he lived – especially in his home of 35 years, Hot Springs Village.

A natural negotiator and peacemaker, on a daily basis John welcomed everyone into his auto shop, sharing his passion for American wheels and giving back generously to countless individuals of every age.

John is among drivers featured in “Decades of Daring,” a 2001 book written by boyhood friend and fellow midget-car racer Bill Hill. The friends graduated in the Class of 1948.

During Army service at Fort Carson, Colorado, John received severe burns in an Englewood Speedway mishap. Recovery at Fitzsimmons Military Hospital took weeks.

Creating a legacy during 92 years, John made lifelong friends and many new friends, among

them the Cabbage Heads – the “Couldn’t-Find-A-Wrench Secret Organization” that gathered at his Holly Classics office in Gasoline Alley.

John’s parents set a solid foundation for a life as a Christian believer. As a Gideons International member for 35 years, John helped the association of business and professional men distribute Bibles at no charge and share the Gospel.

He partnered with organizations including Fellowship of Christian Athletes locally, to boost Christian development in schools and colleges.

Born and raised in Kansas City, Missouri, John developed a strong work ethic. Starting as a Western Union messenger boy, he gained a full-time job at Western Union that culminated in service as corporate vice president for government systems in Washington, D.C.

Serving the Army Reserve two years, then two years on active duty, his Western Union assignment to the Oklahoma City office was fortuitous.

“That’s where I met Jane,” he said. The couple enjoyed 51 years of marriage, and have two sons, John Jr. and Jeff.

John earned an undergraduate degree from Oklahoma State University and a master’s at Loyola University.

The years took the couple to New York City – Western Union’s home office – and cities including Colorado Springs, Bellville, Illinois; back to NYC, Boston and Washington, D.C.

During the years, John found time to race Indy

cars in the mid-1960s, on the track with drivers including A.J. Foyt, Al Unser and Parnelli Jones.

Retirement continued to take the couple to various cities – the cellular phone business in Dallas, aircraft motors in Annapolis, Maryland; back to Dallas; Raleigh, North Carolina; and later to Hot Springs Village.

A few of John's accomplishments: chairman of Village Bible Church, serving on the Good Samaritan Society advisory board, serving on the HSV Property Owners' Board of Directors, the Ad-hoc Declaration Committee, the POA Governmental Affairs Committee and the Ouachita Speaker Series. He was a current board member of McPherson College, McPherson, Kansas, and the Haggerty Antique Car Insurance board.

John was a founding member of Friends of the Village and served on boards of the Mid-America Museum, Saline County Cedar Mountain Boys and Girls Club and Teen Challenge of Arkansas. As a member of the Good Samaritan Advisory Board, John was instrumental in planning and fundraising for Simply Kids' new location and also in fundraising for Good Samaritan Society's new chapel.

Part of a lifelong love of cars and driving, John drove his "Green Dragon" 1917 Peerless in The History Channel's Great American Race for 15 years in a row, starting in 1988.

Camaraderie fuels Gasoline Alley. He and his buddies enjoyed wrenching and restoring classic cars, driving classics, hanging out together and weekly impromptu musical jam sessions. "There's been an awful lot of guys visit here over the years," he recalled in April.

Never slowing down, John just completed a round-trip journey to Anchorage, Alaska on a motorcycle – 8,000 miles in 21 days.

In April, John reflected on life during a Village Voice interview and saw a life well spent.

With family at his side, John joined the saints of Heaven on Monday, July 17.

As well as his wife, Jane; he is survived by sons, Jeff and wife, Darla; John and wife, Stephanie; 6 grandchildren; 4 great-grandchildren and multiple nieces and nephews.

It is our privilege at the Hot Springs Village Voice to present the Hollansworth family with a special Making a Difference - Outstanding Community Service award in honor of John at the Readers' Choice Gala. John's contributions to our Village will live on forever.

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Barbecue

- ★ **Clampit's Country Kitchen**
BBQ Pitts Stop
Home Plate Cafe & Bakery

Breakfast

- ★ **Home Plate Cafe & Bakery**
Melinda's Cafe & Coffee
Caddies on Coronado

Burgers

- ★ **Mulligan's on Ponce**
The Shack
Debra's Burgers

Catering

- ★ **Melinda's Cafe & Coffee**
Clampit's Country Kitchen
Bennett's Seafood

Catfish

- ★ **Riverside Grocery**
The Shack
Bennett's Seafood

Coffee

- ★ **Melinda's Cafe & Coffee**
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Debra's Good Eats
Melinda's Cafe & Coffee

Ice Cream

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Kilwins Hot Springs
Debra's Bakery & More

Food & Drink

Italian

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Via Roma Italian Restaurant
Luna Bella

Liquor Store

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Good Spirits
Village Wine and Spirits

Mexican

- ★ **Granada Mexican Grill**
El Acapulco
El Jimador

Most Romantic

- ★ **Dolce Vita Italian Ristorante**
VAULT
Via Roma Italian Restaurant

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501 Prime

Weather in Arkansas is dominantly sunny and warm and perfect to dine outside at The Shack. (Sandy Johansen photos)



Where can you find classic comfort food fresh daily? The Shack IS the place.

By SANDY JOHANSEN
Staff writer

"July 4, 2022 marked 20 years Bill and I opened The Shack," said Glenda Cockman. "We just couldn't be any happier serving the wonderful community of Jessieville and all the fantastic surrounding area residents." Bill and Glenda raised three children in the house directly behind the business.

"We love sharing this business with our family as we all live in homes surrounding The Shack," said Glenda. The Shack is positioned across from Jessieville High School on Arkansas Highway 7. They are open 10 a.m. to 9 p.m. Monday through Saturday. Almost everyone working in The Shack is either related or considered a part of their family.

Bill prepares the wonderful hickory-smoked pork and chops it for sandwiches. It may be a "secret" family recipe but diners don't keep the secret that

it "is the best." We were told it was not a surprise for someone to come in and order dozens of the sandwiches to take out.

The shakes are very popular and are available in banana, caramel, cherry, hot fudge, hot fudge peanut butter, peanut butter, pumpkin and countless other combinations. The flavored ingredients are hand mixed and then added to wonderful soft-serve ice cream.

Home baked pies and cakes surround the counters and especially popular is southern Banana Pudding.

Fridays are especially busy as many Hot Springs Villagers pack the place for catfish and all the trimmings. Farm-raised catfish are dipped in cornmeal, deep fried and served with French fries and coleslaw. This writer cannot resist the Shack's southern style catfish steaming on her dining plate.

Whenever there are ball games and also right after school, the traffic pours in. The Shack's repu-



Glenda Cockman is proud to be nominated for the 2023 Arkansas Food Hall of Fame. You don't want to miss her peanut butter cookies.

These buddies work together and lunch frequently at The Shack, especially for catfish and ravioli. From left, Steve Anderson, Ronald Sheffield and Rodney Bardwell. They all agreed "You can't beat any of the food here."



tation has attracted a loyal following.
 Aunt Sonja has decided to share her Banana Pudding Recipe
The Shack Banana Pudding
 Ingredients:
 1 box vanilla wafers
 4 bananas
 1 regular can sweetened condensed milk

1 (16 ounce) carton Cool Whip
 1 large box instant vanilla pudding
 Directions:
 Mix together pudding and milk. Add sweetened condensed milk. Fold in cool whip.
 Layer wafers, bananas and pudding mix in large bowl. Chill before serving.

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Twisted Sisters
Renaissance Estate Sale LLC

Floor Cleaning/ Restoration

- ★ **Steamatic of Hot Springs**
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Bennett's Handyman Services

Flooring Company

- ★ **Southern Floor Company**
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Center-Landscape
Bennett's Handyman Services

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Kelsey's Furniture
Boxdrop Mattress & Furniture
of Hot Springs

Nursery/Garden Center

- ★ **Breshears Nursery & Greenhouse**
Village True Value Home Center
Casa Verde Garden Center -
Landscape

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Salvation Army Family Store

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Steamatic offers top-quality cleaning and restoration services



Steamatic employs 29 people, many of whom have worked for the business for more than 10 years. (Photos courtesy of Misty Poole)

By MARY ELIADES Voice correspondent

Storms, floods, fires, freezes – all part of living in a beautiful, wooded community with many lakes and creeks and trees, but potentially disastrous for home and business owners. Even seemingly mundane household issues – refrigerator leaks, moldy ducts that trigger allergies, carpets ruined by beloved pets – can cause anxiety and high repair bills.

Insurance is important in cases like these, but finding someone to do the remediation work is equally important. And that is where Steamatic comes in.

Steamatic won last year's Readers' Choice Award in the category of floor cleaning/restoration

(a part of home services and shopping) and is one of three candidates for the same honor in 2023.

Steamatic is a family affair. Dwight Morse of Hot Springs started a carpet-cleaning business – Razorback Carpet Cleaning – in 1992, as a natural segue from his vacuum business (Razorback Vacuum). Son-in-law Richard Poole joined the business in 1996, and daughter Misty Poole joined the family business in 2000. Morse retired in April 2023, leaving the business in the capable hands of the Pooles.

Working as a family unit can be challenging and rewarding, and Poole said, "We all work together" and each member has found his/her niche.

In 2001 the family purchased a Steamatic franchise in Hot Springs, greatly expanding their services and clientele. Misty Poole said, "The main

reason we purchased the franchise was because most insurance companies wanted to deal with a national name – not a mom-and-pop business.”

Although the company had always treated fire and water damage on a smaller scale, this work became a bigger part of the business. They soon added air duct cleaning; “not many companies in the area perform this service,” said Poole.

In 2015 the family opened a Steamatic franchise in Little Rock.

Richard Poole now primarily handles the restoration side of the business (water and fire damage, mold removal), while Misty runs the “non-emergency” side of the business – duct, carpet, and upholstery cleaning, etc.

Steamatic is expanding the area rug cleaning side of the business, which they conduct at their plant in Hot Springs. Poole said they sometimes clean fire or smoke-damaged furniture and carpets at the owner’s home, but they can also remove items to their plant for cleaning, smoke/odor removal, and even storage until the owner is ready.

The company currently employs 29 people, many of whom have worked for the family for more than 10 years, with some approaching 25 years of service.

Steamatic is a vibrant member of the community, with owners and employees active in Rotary, Kiwanis, Chamber of Commerce, Salvation Army, etc. Last year they conducted a coat drive and a food drive for local organizations.

Poole is a dog lover and has an assistant in the form of her dog, Timber, on Fridays. She also sponsors pets for adoption from the Hot Springs animal shelter and helps support various animal welfare groups.

Steamatic was also a sponsor of the Special



Steamatic employee Rene Salazar cleans ducts to remove mold and dust that trigger allergies; Steamatic is one of the few companies in the area that offers this service.

Olympics event at the Coronado Center in Hot Springs Village. “We love Hot Springs Village!” enthused Misty. “We generally have two trucks there every day.”

Steamatic prides itself on customer service. “We treat everyone like family,” said Poole.

Steamatic is located at 112 Jefferson Street in Hot Springs. Visit the Steamatic website at www.steamatichs.com to see the full range of services offered and read the rave reviews or contact them at 501-490-9016.



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- ★ **Clara Nicolosi -
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Meghan Lindsey - The Clean Queen
Steven Murray - Southern
Floor Company

Church

- ★ **Christ Of The Hills United
Methodist Church**
Christian Ministries Church
Balboa Baptist Church

Clergy

- ★ **Denny Wright - Balboa
Baptist Church**
Josh Barnett - Christian Ministries
Hettie Brooks -
Christian Ministries

Club

- ★ **HSV Animal Welfare League**
HSV Evening Lions Club
Cedar Mountain Boys & Girls Club

Coach

- ★ **Jake Dettmering - Ft. Lake**
Nathan Robinson - CMA
Bill Carter- Fountain Lake

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- ★ **Great Futures Pre-School & Childcare**
Kolos Childcare
Little Tots and Lollipops Childcare

Non-Profit

- ★ **HSV Animal Welfare League**
Cedar Mountain Boys & Girls Club
Area Agency on Aging-
West Central Arkansas

Principal

- ★ **Amanda Sarver - Jessieville**
Stacey Mosher- CMA
Frank Janaskie- Fountain Lake

School K-12

- ★ **Jessieville School District**
Christian Ministries Academy
Fountain Lake School District

Secretary

- ★ **Kathy Bracke - Christ of the
Hills United Methodist Church**
Cindy Ault - Jessieville
Middle School
Wendy Gibbons Kapella,
Southern Floor Company

Teacher K-12

- ★ **Kellye O'Neal -
Jessieville Elementary**
Connie Holmes - CMA
Tracy Lobb - CMA

Man of the Year

★ Ike Eisenhauer
John Weidert
Steven Murray



Woman of the Year

★ Clara Nicolosi
Melanie Pederson
Sarah Barnett



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Citizen of the Year chosen

By LEWIS DELAVAN
Staff writer

These three women – Colleen Angel, Melanie Pederson and Janet Rowe – have a long history of service to the community. They are honored for their continued service to the Village area in 2022. Along the way, each finalist has touched many lives and strived to improve the Village.

Each finalist is very deserving of the honor, although Melanie Pederson was named Citizen of the Year 2022.

Here's a brief synopsis about each finalist:

Melanie Pederson – Eldest of eight children, Melanie learned to be a caregiver, to do what needs to be done and developed a work ethic that has stayed with her throughout a professional career as a project and change manager and continues today in service as a “professional volunteer.”

The Pedersons built their HSV house in 2006. Melanie moved here in 2010 after taking early retirement and successful completion of cancer treatment in Wisconsin. “Retirement has given me time to rejuvenate and time to learn more about the different non-profits and service groups in the Village. One of my first volunteer opportunities was at the HSV Chamber and Visitor’s Center where I learned more about HSV, met many interesting people, and volunteered to help with various Chamber events.”

Volunteerism has helped build friendships and grow in service. “I believe that God put me here to make a difference by helping others and with His help will continue to do my part to make a positive impact in our community.”

Service in 2022:

Village Walk for Cancer Research – 2010 to present, chair, board of directors

Community of Joy Lutheran Church – 2010 to present, member, business Services chair, Missions Committee member

Faith Fellowship Food Pantry – 2010 to present, volunteer

Village Loan Closet – 2010 to present, board member, secretary, and volunteer

SCAT – 2012 to present, scheduler

Make A Wish – 2015 to present, Wish granter,



Melanie Pederson

airport greeter and fundraiser

Citizen’s Police Academy Alumni Association – 2015 to present, lifetime, charter member, events and fundraising

HSV Rotary – 2016 to present, chair service projects, After Hours group, grants committee member

HSV Community Foundation – 2017 to present, board member and membership chair

HSV Altrusa International, Inc. – 2019 to present, president, vice-president

Habitat for Humanity – 2019 to 2022, family advocate, volunteer as needed

Symphony Guild – 2021 to present, school liaison for Children’s Concert

Colleen Angel – Where would you find a gown to dress a baby only 8” long? Years ago, Colleen Angel drafted patterns and began sewing 5 sizes of gowns plus wraps for babies too tiny to dress. Now more than 100,000 gowns and been made and donated to hospitals from Boston to Washington state.

Wedding dresses arrive from across the country to be turned into Tiny Angel Gowns. Many of the mothers donate their wedding dress in memory of a baby they lost. Men’s Warehouse supports this project by donating white shirts pulled from circulation. These are then cut up and turned into gowns or used as linings for gowns.

Boxes of Angel gowns are then shipped to more than 300 hospitals to have available when parents experience the heart-breaking loss of a baby.

Colleen has connected with a tremendous number of Villagers for this mission: The Ladies of Sacred Heart of Jesus Catholic Church, Pastor Walker and the Mountainside Church, Community of Joy Lutheran Church, the Newcomers group, Village Pine Knitters and Village Happy Hookers all participate.

They knit or crochet hats, sew diapers or come on workdays to embellish, decorate and assemble gown sets with a matching hat and diaper.

Some deliver boxes of gowns to hospitals. Many women take wedding dresses home to cut apart. Volunteers craft more than 1,000 sets a month. In 2022 more than 14,000 gowns were made and donated nationwide, including Arkansas hospitals.

Colleen often tells in her presentations to village groups that Tiny Angel Gowns was God’s

plan for her. She grew up learning a strong work ethic on a Wisconsin dairy farm. Her

grandmother, who lived to be 105, taught her the love of fabric and sewing. She has a

college degree in family and consumer sciences, taught middle and high school and retired as a college professor. She was Pennsylvania Teacher of the Year.

“Angel” is not a “stage” name. “No, I married the right man with the last name

“Angel,” she says. Learn more about Tiny Angel Gowns at www.tinyangelgowns.com or www.facebook.com/tinyangelgowns.

Janet Rowe – Getting involved in the community, then serving it with pride, are principles Janet Rowe has followed at work and in retirement.

From a career in law enforcement to enjoying



Colleen Angel

nature, Janet Rowe has experienced a multitude of tragedies up close, but also the serenity of the wild.

Moving to Hot Springs Village in 2016, she soon became very active in the community.

Rowe spent two years as a deputy sheriff in San Luis Obispo, California.

Police officers never know what the next moment's work will bring. During the subsequent 32 years as a patrol officer for the Arlington County Police Department, Arlington, Virginia, Rowe participated in events that drew international attention.

She responded to the Air Florida crash in the Potomac River on a frigid January morning in 1982. Seventy-eight perished in the weather-related crash.

Two decades later, Rowe responded to tragic,

high-profile events. She served as perimeter security and evidence recovery following the Sept. 11, 2001 attack on the Pentagon, a series of attacks on the U.S. that changed the world.

Just over a year later, for six months, snipers terrorized the Washington, D.C. metropolitan area, killing 17, wounding 10 and leaving everyone wondering if they would be next. Rowe was on high alert, along with other officers.

Serving as a field training officer and a member of the crisis negotiating team, Rowe not only saved lives directly, but taught others how to respond to emergency situations.

She twice received lifesaving awards for meritorious service and was honored as Arlington Police Department's Officer of the Year.

As a HSVPOA Trails Committee member from 2017-2022, Rowe helped plan and carry out trails events, and carried out monthly duties on assigned trails.

During tenure as a member and chair of the Architectural Control Committee from

2019-2023, she helped instill an attitude of "How can I help the owner comply with rules to obtain a permit?"

All ACC members visit sites prior to discussion, but when an application was turned down, Rowe made a practice of visiting sites with the owner to discuss what could be changed in the proposal.

As president of Village Audubon, Rowe leads a group with dynamic monthly speakers and serving with Audubon members in Village roadside cleanups.

2022 was a very busy year. Rowe served as a member of the ad-hoc committee reviewing the Cooper Communities Inc.'s reserved land parcels. Members visited every parcel to see if it had any value to the POA.

She participated for six years at Fountain Lake School District for after-school programs, helping shape young lives.

She is married to Neil Rowe, and has two children and three grandchildren.

"I love living here in the Village – it is such a beautiful place with a variety of amenities and resources available for all sorts of activity participation. I believe that it is important to get involved with the community in which you reside and serve it with pride," she said.

The Village Voice Man of the Year and Woman of the Year was also announced at the banquet, along with winners of more than 100 business categories.



Janet Rowe



Scenes from 2022 Readers' Choice Banquet at the historic Arlington Hotel





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Real Estate Agent
Top 3 Winner:
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